**MINUTES OF CASKGATE STREET SURGERY PPG AGM & QUARTERLY MEETING**

**7th February 2017**

**PRESENT**: K. Thompson, S.Horner-Glister, S. Thorpe, D. Heppenstall, T. Juhos, C. Belton, K. Rawson, P. Steadman.

**APOLOGIES:** B. Marriott, Liz Westnidge has now resigned from the group.

Minutes of our previous AGM held on 2nd February 2016 were approved.

**ELECTION:** Chairman - Keith Thompson, Vice Chair – no volunteers, Secretary – Keith Thompson.

Sheila was thanked for her hard work as the retiring secretary.

**ANY OTHER BUSINESS:** None.

Minutes of our previous quarterly meeting held on 11th October 2016 were approved.

**ANY OTHER BUSINESS:**

DNAs - December 149 - still no improvement, confirm what it costs the NHS for this problem.

CQC audit – The surgery was given a ‘Good’ rating, they suggest we appoint a Carers Champion.

Following recent resignations from the group, Keith to publicise the need for more members.

Fundraising – The bookstall is going really well with £126 banked in two months, special thanks to reception staff for helping to keep the table stocked and managing the books donated.

The Rotary Club have offered to make a donation to our fundraising but the surgery staff need to decide which piece of equipment is to be purchased before a commitment is made.

Gainsborough regeneration - £18m agreed by WLDC to include many new homes, with the current shortage of doctors where will new people coming to Gainsborough find appropriate healthcare?

A meeting with Sir Edward Leigh to discuss the shortage of GPs is planned for 31st March.

Carol reported that her recent treatment at the surgery was exemplary. It was agreed by all present that their experience of treatment at the surgery was excellent.

Keith highlighted that he had witnessed an obnoxious patient in reception recently, the staff dealt with him very calmly & professionally. It should be noted that the front line staff are excellent and appear to deal very well with the abuse often directed at them.

Meeting closed at 18.45

NEXT MEETING: Tuesday 9th May at 18.00, Caskgate Street Surgery.